



Shaw recommends the use of Hot Water Extraction (HWE) as the primary method of carpet cleaning. The Encapsulation method may be used on commercial loop pile carpet as an interim method in between HWE. Dry powders or 'Bonnet' type cleaning methods are not approved for Shaw carpeting.

1. Prior to HWE carpet should be thoroughly vacuumed to remove dry soils. The use of a dual motor upright vacuum should provide the best results.
2. Spotting cleaning agents and prespray should be applied before the HWE process. The use of Carpet and Rug Institute Seal of Approval (CRI, SOA) products is recommended. (PH 10 or less) Allow the agents to dwell for up to 10 minutes prior to HWE. The use of Ultra Violet light may be needed to detect Urine contamination.
3. Agitate soiled/spotted areas to improve results. If using a mechanical agitator, counter rotating brushes are recommended.
4. Perform HWE process using clear water of at least 140 degrees at the point of contact with the carpeting to achieve best results. Remove as much moisture as possible as carpet should be dry within 8 hours after cleaning.
5. Groom carpet with rake and employ air movers and or HVAC to reduce drying time.

Helpful Links.

## **International Cleaning and Restoration Association**

<http://www.icrassociation.org/consumerservices/memberlisting>

### **CRI Seal of Approval Products and Equipment.**

<http://www.carpetrug.org/CRITestingPrograms/CRISealofApprovalProgram/CleaningSolutions/CertifiedCleaningSolutions.aspx>

<http://www.carpetrug.org/CRITestingPrograms/CRISealofApprovalProgram/DeepCleaningExtractorsAndSystems/CertifiedDeepCleaningExtractors.aspx>

### **Shaw Total Care Cleaning products**

<http://www.shieldindustries.com/shaw.htm>

**Nothing contained herein shall operate to amend or alter any existing Warranty on our products.**